



## **THE MEDICAL HOME**

Children's Medical Center of South Florida has been providing exceptional pediatric healthcare to the South Florida community for more than 50 years. Concepts of the Patient Centered Medical Home are the very framework of our practice and place the patient at the very center of their care.

## **THE PROVIDERS**

The providers at Children's Medical Center of South Florida are licensed and board certified in Pediatrics. Using evidence-based care and the most up to date technology, your child's healthcare provider will ensure that every aspect of your child's health is assessed and will work with you to develop a care plan that is best for your child. The Physician (s) at Children's Medical Center of South Florida seek to foster a relationship between provider, care team, and patient that will promote better overall healthcare.

## **THE CARE TEAM**

Your child's care team is composed of clinical and non-clinical team members to develop and coordinate an individual care plan for your child. If your child requires evaluation by a qualified provider or specialist outside of our practice, including behavioral health, the care team will assist in obtaining appointments, referrals, and will submit the appropriate records to the specialist for further evaluation and treatment. If your child is evaluated and treated in the emergency room, your care team will make sure that proper follow-up care is coordinated with us, your medical home, as well as any necessary specialists. To promote the highest level of continuity of care, we ask that you inform us of any changes to your child's medical history or of any evaluations / treatments outside of our practice.

## **APPOINTMENTS**

You can schedule an appointment for physicals, sick visits, and immunizations by calling our office during business hours. For same day appointments, we ask that you call our office directly. If you should need to cancel or reschedule your appointment, we ask that you provide us with as much notice as possible to allow for another patient to schedule at that time.

## **CLINICAL ADVICE**

If you should require clinical advice during business hours, please call our office. Upon receipt of your phone call, the (provider) will respond to all messages by the end of the business day. Please let us know if your call is urgent and needs immediate attention.

## **AFTER-HOURS**

Understanding that at times you may require clinical advice when the office is closed, we provide an after-hours answering service. All you need to do is call our office and your call will immediately be responded by our after-hours nurse hotline. We do ask that if your child has a life-threatening situation, that you seek immediate attention at your nearest emergency room.

## **SECURE PATIENT PORTAL**

For your convenience, we offer a secure patient portal through which you can send us secure messages, access your child's health record and view prior appointments. During your visit with us, staff will take care of registering you for the portal and demonstrating how to navigate through it.



## **ON-SITE SERVICES**

- Preventive healthcare and screenings for children and adolescents ages 0-21+ years
- Well Child Exams / Sports Physicals / Camp Physicals
- ADD / ADHD evaluation, treatment, management
- Adolescent Depression / Alcohol Screenings
- Autism Screenings
- Birth Control Counseling
- Acute sick visits
- Phlebotomy
- Rapid Flu/Rapid Strep/ Covid testing
- Immunizations / Flu Vaccines
- Ocular Photo-Screening
- Ear Piercings
- Asthma diagnosis and management
- Suture / Staple placement and removal
- Abscess Incision and Drainage
- Cryotherapy for wart removal

## **FINANCES**

We ask that at each visit, you provide your most up to date insurance information to accurately bill your insurance company for services provided in our office. If there is a co-payment or patient responsibility amount, this will be collected at the time of visit. We understand that financial difficulties can arise and for this reason are available to work with you on a payment plan or other financial agreement designed to your specific financial situation.

## **INSURANCES**

Our practice is in network with all the major insurances, Medicaid plans and various marketplace insurances. We kindly ask you visit our website for a list of all the current plans accepted.

([www.childrensmedicalctr.com](http://www.childrensmedicalctr.com))



## **PRACTICE LOCATIONS AND HOURS OF OPERATION**

### Hollywood Location:

4651 Sheridan Street, Suite 270, Hollywood, FL 33021

Phone 954-989-6000 Fax 954-967-8962

Hours of Operation Monday - Friday 8:00 AM - 5:00 PM / Saturday 8:00 AM – 12:00 PM

### Pembroke Pines Location:

12251 Taft Street, Suite 201, Pembroke Pines, FL 33026

Phone 954-435-7000 Fax 954-435-7185

Hours of Operation Monday - Friday 8:00 AM - 5:00 PM / Saturday – Sunday 8:00 AM - 12:00 PM

### Chapel Trail – West Pines Location:

20170 Pines Blvd, Suite 203, Pembroke Pines, FL 33029

Phone 954-378-1500 Fax 954-378-1530

Hours of Operation Monday - Friday 8:00 AM - 5:00 PM

\*Our appointment line is open Monday to Friday 7:30am-5pm and Saturday/Sunday 8:00am to noon.

## **WEB SITE**

[www.childrensmedicalctr.com](http://www.childrensmedicalctr.com)

## **PATIENT RESOURCES**

Access Florida

<http://www.myflorida.com/accessflorida/>

Department of Children and Families

<http://www.myflfamilies.com/>